



## IBCS-PRIMAX Celebrates 25 Years of Excellence

Sohel Rana

**I**BCS-PRIMAX Software (Bangladesh) Ltd- Celebrates its 25 Years in ICT Business. This company specializes in ERP Applications (Finance/Accounting & Control, Sales & Distribution, SCM, Manufacturing, HCM, EAM); Data Warehousing and Business Intelligence; Bespoke/customized applications /software; Support and managed services; Professional educational services and Quality Assurance. The Companies **OEM Partners** are Oracle Corporation, SAP, Infor, IBM, Microsoft, Red Hat. and SI Partners are PricewaterhouseCoopers, Ernst & Young, KPMG, Tata Consultancy Services, Infosys, Wipro, SEAL Infotech, Zensar Technologies, Astral, WeExcel, Barry Wehmiller International Resources (BIWR).

The company's business lines though separately driven also compliment each other in providing a total turnkey solution for our clients.

### ERP business areas includes:

Finance, accounting and control; Marketing and Sales; Supply chain; Production planning; Costing & development; Manufacturing; Distribution; Asset servicing; Shipping and payment.

### Its ERP Industry focuses on:

Banking; Insurance; Power & Energy; Textile & Apparel (RMG); Pharmaceutical; Chemical & Paints; Construction; Retail; Telecommunications.

Business Intelligence or BI solutions to clients operating in different industries. Bespoke applications and web services enable custom bolt on applications to be built onto a core ERP application



### Managing Director Jamal Ahmed on IBCS-PRIMAX

IBCS-PRIMAX Software is a CMMI level-3 and ISO 9001: 2008 certified Bangladesh-British joint venture company established under the laws of Bangladesh in 1989 by a group of IT experts, with the ambition of creating a dynamic business orientated, software application provider capable of delivering professional IT solutions of the highest quality, both for the domestic and international arena.

Our vision is the synergy of leading international business applications delivered with local expertise, 'built by Bangladeshis, delivered to the world!'. Today businesses need to work a lot smarter, not just harder.

With over 25+ years experience in providing comprehensive enterprise software solutions to meet the reality of a company's complex and dynamic business environment. IBCS-PRIMAX has become an established leader in the field of delivering business software applications and has distinguished itself as a system integrator capable of satisfying the IT business needs of an organization. Operating in multiple business verticals, government and non government organizations (NGO), financial services, telecommunications, manufacturing, apparel and textile, construction and real estate, pharmaceutical, chemical, health and education we have a rich history with a client base exceeding 200+.

With over 120+ full time personnel, consultants and offices in Dhaka, Chittagong, United Kingdom (registered as IBCS-PRIMAX Software Ltd.) and associated offices in 8 (eight) different countries around the world, IBCS-PRIMAX is now more capable than ever in providing a software solution to address your business needs.

whose functionality cannot 100% full fill local client business needs. Its Support Services ensures business continuity of any software solution delivered by IBCS-PRIMAX, through our expert engineers, consultants and combined support logistics.

Educational Services provide industry leading professional training programs on multiple technologies from Java, .NET, PHP; Oracle, mySQL, SQL-Server database to ERP and BI advance training programs.

Quality Assurance IBCS-PRIMAX is a quality certified ISO 9001:2008 and

CMMI Level 3 software solution provider.

IBCS-PRIMAX business partnerships include leading companies SAP, Oracle, Infor, IBM, Microsoft and Red Hat; combined with in-house expertise on these partner products places IBCS-PRIMAX in a unique position to offer independent 'best-fit' solutions for our clients.

A key strength of IBCS-PRIMAX is the in-house support and managed services department. IBCS-PRIMAX has a qualified support resource pool capable of maintaining and managing ERP (SAP, Oracle, Infor) applications and Business Intelligence (SAP Business Objects and Oracle BIEE/BIApps) systems; whether they access an Oracle, DB2, SQL-Server or mySQL database.

IBCS-PRIMAX support falls under two categories, system warranty and managed services. Any software application solution provided by IBCS-PRIMAX is covered under a standard system warranty, where any faults in the

system components (hardware, operating system, database and/or application server) are covered under an annual maintenance support contract.

Where the client requires additional services to operate and undertake daily, weekly, monthly operations or backups is covered under a separate managed service contract. To provide further support and flexibility to our clients, both system warranty and managed services can be tailored from 24 hour, seven days a week mission critical support to on call basis 